

## Memorandum to Town of Fishkill Water/Sewer Customers

2<sup>nd</sup> Ouarter 2014

The harsh winter weather caused a delay in meter reading for the first quarter of 2014 and that, coupled with staff changes, resulted in a delay of the issuance of water/sewer bills for the first quarter 2014. Customers were asked to read their own meters and remit the reading to the water/sewer department. For those customers unable to read their meters, estimated readings were used to calculate the usage.

These events brought about a 1<sup>st</sup> quarter billing cycle of four months instead of the standard three month period. In some instances, this additional month triggered some customer's bills to exceed the normal quarterly minimum charges. We are reviewing each bill to identify those instances in which the extra month caused additional charges and have corrected the excess charge for exceeding the minimum and have reissued new bills.

Going forward, in order to maintain four (4) billing cycles in the year, the meter readers are back on schedule, which means the 2<sup>nd</sup> quarter billing cycle will include two months. For those customers where an estimated reading was used for the 1<sup>st</sup> quarter, those estimates may have been understated due to the Town's billing software used for the estimate. This may have caused a problem with the 2<sup>nd</sup> quarter billing if an actual read was done for the 2<sup>nd</sup> quarter. The low estimated reading may have caused the customer account to go over the minimum and result in excess usage charges.

The Town is aware of the problems the unusual circumstances of the first half of 2014 may have triggered. As a result, the Town of Fishkill water/sewer department has made a number adjustments to correct inaccurate charges. The department will continue the process of reviewing all of the bills to make the necessary adjustments.

If, after reviewing your water/sewer consumption, customers still have concerns about your bill, please call our Water/Sewer Department staff at 845-831-7800 ext.3314, Monday through Friday, from 8:00 a.m. to 4:30 p.m.

Please be aware, if you are paying by check, that all payments should now be mailed to Town of Fishkill Town Hall, 807 Route 52, Fishkill, NY 12524.

## TOWN OF FISHKILL CURRENT WATER AND SEWER RATE SCHEDULE - January 1, 2014

Water and sewer rates, by law, must be charged at cost to the actual users of the service. Multiple water and sewer districts were developed in Fishkill each with its own contractual relationships for water source, water distribution, sewage collection and sewage processing. Due to the nature of this pattern of development, several billing arrangements are in effect. The rates below are charged to residents receiving water and/or sewer service from the Town of Fishkill. Most residential customers are charged a base minimum charge plus the cost for any metered consumption over that minimum.

	QUARTERLY MINIMUM USAGE	QUARTERLY MINIMUM CHARGE	OVERAGE	QUARTERLY METER RENTAL (FLAT FEE)
WATER DISTRICTS				
BEACON HILLS WATER BLODGETT WATER	1,000 cu. ft. 1,000 cu. ft.	\$55.50 \$29.50	0.0553/ cu. ft. 0.0500/cu.ft.	\$0.50 None
BRINCKERHOFF WATER BRINCKERHOFF WATER (OUT OF DISTRICT):	1,000 cu. ft.	\$13.70	0.01370/cu.ft.	\$0.50
AVEONIS CEDAR KNOLLS	1,000 cu. ft. 1,000 cu. ft.	\$27.40 \$27.40	0.02740/cu.ft. 0.02740/cu.ft.	\$0.50 \$0.50
DEER CROSSING FISHKILL GLEN CONDOS	1,000 cu. ft. 1,000 cu. ft.	\$27.40 \$27.40	0.02740/cu.ft. 0.02740/cu.ft.	\$0.50 \$0.50
SUMMIT CORP. PARK GLENHAM WATER	•	\$54.80 \$32.50	0.02740/cu.ft. 0.03230/cu.ft.	\$0.50 \$0.50
GLENHAM WATER (OD-GREEN HILLS) MERRITT WATER	1,000 cu. ft. 2,000 cu. ft.	\$65.00 \$44.00	0.06460/cu.ft. 0.0220/cu.ft.	\$0.50
ROMBOUT WATER OR	1,200 cu. ft. 9,000 gal	\$50.40 \$50.40	0.0420/cu.ft. 0.0056/gal	
ROMBOUT WATER (OUT OF DISTRICT)  OR	1,200 cu. ft. 9,000 gal	\$100.80 \$100.80	0.08400 0.0112/gal	
PLUS DEBT REDUCTION FEE		\$32.22	flat	
SEWER DISTRICTS  DUCTHESS PARK SEWER RENTS:				
BLODGETT BLODGETT SURCHARGE	1,000 cu. ft. 1,000 cu. ft.	\$97.29 \$8.00	0.09729 0.00800	
BRINCKERHOFF BRINCKERHOFF TENANT	1,000 cu. ft. 1,000 cu. ft.	\$97.29 \$97.29	0.09729 0.09729	
CEDAR KNOLLS DEER CROSSING-WHITE BIRCH	1,000 cu. ft. 1,000 cu. ft.	\$97.29 \$97.29	0.09729 0.09729	
FISHKILL GLEN CONDOS GLENHAM	•	\$97.29 \$97.29	0.09729 0.09729	
GREEN HILLS/FOX RIDGE MERRITT	1,000 cu. ft.	\$97.29 \$97.29	0.09729 0.09729	
MERRITT PARK SEWER SURCHARGE ROCKY GLEN SEWER	1,000 cu. ft.	\$8.00 \$97.29	0.00800 0.09729	
SUMLAND SUMMIT CORP. PARK	1,000 cu. ft. 1,000 cu. ft.	\$97.29 \$97.29	0.09729 0.09729	
WHITE BIRCH UNMETERED - FLAT RATE FEE	1,000 cu. ft.	\$97.29 \$95.00	0.09729 flat	
ROMBOUT SEWER OR	1,200 cu. ft. 9,000 gal	\$53.14 \$53.14	0.05314/cu.ft. 0.0071/gal	
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\$16.36

flat

PLUS DEBT REDUCTION FEE